

FUTURE-PROOF YOUR BUSINESS WITH OTEC'S LEADERSHIP EXCELLENCE SERIES



FREE TRAINING FOR QUALIFYING PARTICIPANTS
THROUGH SKILLSADVANCE ONTARIO
VALUED AT OVER \$1,000+ PER PERSON

THE WORLD IS CHANGING RAPIDLY. OTEC'S LEADERSHIP EXCELLENCE SERIES WILL EQUIP EMERGING AND EXISTING LEADERS TO TAKE THEIR LEADERSHIP SKILLS TO THE NEXT LEVEL AND BUILD A STRONGER WORKFORCE.

SESSION DETAILS

- 4 virtual, instructor-led workshops
- Each workshop is 2-3 hours unless otherwise noted
- Participants must complete all workshops
- Participants will receive a certificate upon completion

BENEFITS

- Improves employee engagement
- Supports worker retention
- Provides leaders with tools and knowledge to advance their communication skills and increase productivity.

WORKSHOP 1: COMMUNICATING FOR EXCELLENCE

Learn how different communication styles influence our behaviour, and how to use emotional intelligence to effectively relate to others.

WORKSHOP 2: LEADING FOR EXCELLENCE

Build your credibility as a leader and develop techniques to lead, engage and motivate team members.

WORKSHOP 3: TEAM BUILDING FOR EXCELLENCE

Learn how to build strong, sustainable relationships, resolve conflict and contribute to a high performing team environment.

WORKSHOP 4: COACHING FOR EXCELLENCE

Provides leaders with coaching skills and best practices to develop team members through effective on-the-job coaching and workplace training.

WHO SHOULD ATTEND

Tourism and hospitality businesses are invited to nominate their full-time, part-time and furloughed employees who have demonstrated potential for advancement and/or retention.

Please note, business owners and those in senior management positions are not eligible.

PLEASE CONTACT US TODAY FOR MORE INFORMATION OR TO REGISTER!

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